

Motor Legal Protection Insurance Product Information Document

Company: Arc Legal Assistance Ltd

Product: Motor Legal Protection

This insurance is managed and provided by Arc Legal Assistance Limited and underwritten by Inter Partner Assistance Societe Anonyme which is fully owned by the AXA Assistance Group. Arc Legal Assistance Ltd is authorised and regulated by the Financial Conduct Authority. Arc Legal's Firm Reference Number is 305958 and registered in England.

This document summarises the key features of your insurance policy. It is not tailored to individual needs and so may not provide all the information relevant to your cover requirements. Complete pre-contractual and contractual information is provided in other documents.

What is this type of insurance?

Motor Legal Protection provides insurance to cover up to £100,000 for advisers' costs for certain types of legal action(s) as detailed in this document, your policy wording and your insurance schedule.



What is insured?

We'll cover a legal adviser's costs to help you pursue or defend a claim in the following situations:

- ✓ **Personal Injury:** To pursue damages claims arising from a road traffic accident whilst you are in, boarding, or alighting the vehicle against those whose negligence has caused your injury or death
- ✓ **Uninsured Loss Recovery:** To pursue damages claims arising from a road traffic accident against those whose negligence has caused you to suffer loss of your insurance policy excess or other out of pocket expenses
- ✓ **Motor Prosecution Defence:** To defend a legal action in respect of a motoring offence, arising from your use of the vehicle
- ✓ **Motor Contract:** To pursue or defend a legal action relating to a dispute over a contract for the sale or purchase of goods or services relating to the vehicle, including the vehicle itself
- ✓ **Vehicle Cloning:** To defend a legal action arising from use of the vehicle's identity by another person or organisation without your permission
- ✓ **Motor Insurance Database Disputes:** Costs for representation of your legal rights in a dispute with the police and/or other government agency in the event your vehicle is seized following a failure in the communications between your insurance adviser/insurer and the Motor Insurance Database resulting in incorrect information about you or your vehicle being recorded on that database



What is not insured?

The policy does not provide cover for:

- ✗ **Pre-inception incidents:** We won't cover events that started before the policy began
- ✗ **Prospects of success:** We won't cover any legal action if there are not prospects of success. This is where the likelihood of winning is less than 50%
- ✗ **Minimum amount in dispute:** We won't cover claims for Motor Contract if the amount in dispute is less than £250. We also won't cover claims where the amount in dispute is lower than the estimated advisers' costs to act for you
- ✗ **Conflicts:** We will not cover any costs covered by another insurance policy
- ✗ **Approved Costs:** We will not cover any advisers' costs or any other costs and expenses incurred which have not been agreed in advance or are above those for which we have given our written approval



Are there any restrictions on cover?

- ! **Your own advisers' costs:** Once court proceedings are issued, or in the event that a conflict of interest arises, you're welcome to use your own legal representative, but we won't cover any costs in excess of our standard advisers' rates
- ! **Withdrawn claims:** If you withdraw from the legal action without our consent, you're responsible for any advisers' costs
- ! **Motor Prosecution Defence:** For alleged road traffic offences where you did not hold or were disqualified from holding a licence to drive or are being prosecuted for driving or being control of the vehicle whilst under the influence of alcohol or non-prescribed drugs, or prescription medication where you have been advised by a medical professional not to drive



Where am I covered?

- ✓ Claims which arise, or where proceedings are brought in:
Uninsured Loss Recovery and Personal Injury - The European Union
All other sections - Great Britain, Northern Ireland, the Channel Islands and the Isle of Man



What are my obligations?

- You must notify claims as soon as reasonably possible once you become aware of the insured incident and within no more than 180 days of you becoming aware of the insured incident
- You must supply, at your own expense, all of the information which we reasonably require to decide whether a claim may be accepted
- You shall supply all information requested by the adviser and us
- You must gain our consent before incurring any legal advisers' costs



When and how do I pay?

You can usually pay your premium as a one-off payment or in monthly instalments. You will need to contact your insurance intermediary for full details.



When does the cover start and end?

This policy will run concurrently with your motor insurance policy for a maximum of 12 months. Please refer to the policy schedule for the start and end dates.
If your motor insurance policy is cancelled all, cover under this policy will also end.



How do I cancel the contract?

To cancel your policy within the 14 day cooling off period, being the date you receive your policy documents or the date you enter into this insurance (whichever is the later), you can cancel this policy and receive a refund (unless you have made a claim). You can also cancel your policy after the 14 day cooling off period however no refund will be issued.
To cancel your policy please contact your insurance intermediary.